



**Australian Relief & Mercy Services Ltd**

ABN 84 008 643 258

**Annual Reports 2012 - 2013**



**ACFID**  
MEMBER

**Australian Mercy (Australian Relief and Mercy Services Ltd)** is a provisional member of the Australian Council for International Development and is a signatory to the **ACFID Code of Conduct**.

The Code is a voluntary, self-regulatory sector code of good practice that aims to improve international development outcomes and increase stakeholder trust by enhancing the transparency and accountability of the signatory organisations.

The Board of Australian Mercy (Australian Mercy) is committed to fully adhere to this Code. The Code sets out standards in the three areas of accountability:

*Program Principles* – including Obligations for effectiveness in aid and development activities, human rights and working with partner agencies.

*Public Engagement* – including Obligations to be ethical and transparent in marketing, fundraising and reporting.

*Organisation* – including Obligations for governance, management, financial controls, treatment of staff and volunteers, complaints handling processes and compliance with legal requirements.

A Code of Conduct Committee monitors adherence to the Code and investigates complaints, which may be brought in by any member of the public. Information about how to make a complaint can be found at [www.acfid.asn.au](http://www.acfid.asn.au)

**World Relief Australia**  
Empowering those with passion, serving those in need...



During this financial year Australian Mercy partnered with the **World Relief Overseas Fund** by acting as its agent for the delivery of aid and development projects. See for information [www.wra.org.au](http://www.wra.org.au)



Australian Mercy is a member of **Missions Interlink**, an Australian network for global mission: [www.missionsinterlink.org.au](http://www.missionsinterlink.org.au)



Australian Mercy is affiliated with **Youth With A Mission Australia (YWAM)** and serves as one of its Mercy Ministry arms. Although Australian Mercy is a separately constituted body, some members of its Board also serve as members of Youth With A Mission Australia.

**MAKE  
POVERTY  
HISTORY**

The Board of Australian Mercy has endorsed the **Make Poverty History Campaign** which is run by a large group of concerned aid agencies under the auspices of the Australian Council For International Development (ACFID). The Make Poverty History Campaign seeks to encourage the Australian Federal Government to increase its aid budget and to embrace policies that will help to reduce world poverty by half by 2015. Australia has committed itself to achieving what have been termed the Millennium Development Goals (MDG).

## Millennium Development Goals



- 1) **Eradicate extreme poverty and hunger**
  - Halve, between 1990 and 2015, the proportion of people whose income is less than 1 a day.
  - Halve, between 1990 and 2015, the proportion of people who suffer from hunger.
- 2) **Achieve universal primary education**
  - Ensure that, by 2015, children everywhere, boys and girls alike, will be able to complete a full course of primary schooling.
- 3) **Promote gender equality and empower women**
  - Eliminate gender disparity in primary and secondary education preferably by 2005 and in all levels of education no later than 2015.
- 4) **Reduce child mortality**
  - Reduce by two-thirds, between 1990 and 2015, the under-five mortality rate.
- 5) **Improve maternal health**
  - Reduce by three quarters, between 1990 and 2015, the maternal mortality ratio.
- 6) **Combat HIV/AIDS, malaria, and other diseases**
  - Have halted by 2015 and begun to reverse the spread of HIV/AIDS.
  - Have halted by 2015 and begun to reverse the incidence of malaria and other major diseases.
- 7) **Ensure environmental sustainability**
  - Integrate the principles of sustainable development into country policies and program and reverse the loss of environmental resources.
  - Halve, by 2015, the proportion of people without sustainable access to safe drinking water.
  - Halve, by 2015, the proportion of people without access to adequate sanitation.
  - Halve achieved, by 2020, a significant improvement in the lives of at least 100 million slum dwellers.
- 8) **Develop a global partnership for development**
  - Develop further an open, rule-based, predictable, non-discriminatory trading and financial system.
  - Address the Least Developed Countries' special needs.
  - Address the special needs of landlocked and small island developing states.
  - Deal comprehensively with developing countries' debt. In cooperation with the developing countries, develop decent and productive work for youth.
  - Provide access to affordable essential drugs in developing countries.
  - Make available the benefits of new technologies – especially information and communication technologies.



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## Company Directory

- 1) National Office (Registered Offices)      Manager: Rodney Richards  
2 Wentworth Street      Accounts Manager: Jun Kim  
Port Kembla NSW 2505  
Ph: (02) 4274 1090 F: (02) 4274 9909  
[info@australianmercy.org](mailto:info@australianmercy.org)      [www.buzzoff.org](http://www.buzzoff.org)  
[www.australianmercy.org](http://www.australianmercy.org)      [www.donnamcdermid.org](http://www.donnamcdermid.org)
- 2) Office of the National Director      National Director: David Skeat  
PO Box 878  
Burnie TAS 7320  
[davids@australianmercy.org](mailto:davids@australianmercy.org)
- 3) Adelaide Office      Manager: Marion Winn  
Cambodian Harvest  
PO Box 658  
Morphettville SA 5162  
[rtc@australianmercy.org](mailto:rtc@australianmercy.org)
- 4) Australian Capital Territory Office      Director: Dianne Clark  
76 Federal Highway  
Watson ACT 2602  
Ph: (02) 6241 5500 F: (02) 6241 6098  
[canberra@australianmercy.org](mailto:canberra@australianmercy.org)
- 5) Darwin Office      Director: Jen Keatch  
PO Box 290  
Darwin NT 0801  
Ph/F: (08) 8981 2424  
[jen@australianmercy.org](mailto:jen@australianmercy.org)
- 6) Perth Office      Peter Brownhill/ Kathy Kennedy  
PO Box 8501  
Perth Business Center  
Perth WA 6849  
Ph: (08) 9328 5321 F: (08) 9328 1324  
[dir\\_office@wyampertth.org.au](mailto:dir_office@wyampertth.org.au)
- 7) RescueNet      National Co-ordinator: Mark Cockburn  
PO Box 7  
Mitchell ACT 2911  
[markc@rescuenet.org.au](mailto:markc@rescuenet.org.au)  
[www.rescuenet.org.au](http://www.rescuenet.org.au)
- 8) Shoal Haven Office      Manager: Helen Esdaile  
9 Nundah Close  
Bomaderry NSW 2541  
Ph: (02) 432 034 148  
[helene@australianmercy.org](mailto:helene@australianmercy.org)
- 9) Townsville Office      Ken Mulligan  
PO Box 6221  
Townsville QLD 4810  
Ph: (07) 4771 2123 F: (07) 4772 4414  
[kenm@reeftooutback.com](mailto:kenm@reeftooutback.com)

# The Board of Australian Relief & Mercy Services Ltd



David Skeat

## **David Skeat (National Director and Chairman)**

*Dip T Early Childhood Education (Hartley CAE, Adelaide South Australia 1980)  
Cert IV Emergency Medical Technician (First Response, Cairns, Queensland, 2007)*

National Director Mercy Ministries Youth With A Mission (YWAM) Australia. David has a background in teaching with specialisation in Early Childhood. He has also worked in the area of Appropriate Technologies and is a qualified Emergency Medical Technician.

David is Chairman of the Board of YWAM Medical Ships Australia. He is also a member of the National Executive of YWAM Australia.

He has participated at Board for several organization including Mercy Ships Australia, Marine Reach Australia, Co-Aid, Mercy Link Inc., World Relief Australia, and travel With A Cause. He was formerly a Director of YWAM Albury.

David is now based in Burnie, Tasmania, where he also serves in a voluntary capacity with the Tasmanian SES.

## **Kris Thomson (Director)**

Kris is formerly the Director of YWAM South Australia and has served in development in a cross cultural context. Kris owns an Internet Hosting Company (KJ Hosting) and lives in New castle



Kris Thomson



Jen Keatch

## **Chris Harrison J.P. (Director)**

Chris was formerly the Director of YWAM Darwin. He currently works as a Staff Development Officer with YWAM in Adelaide. He was the Chairman of the Evangelical Alliance in Darwin. Based in Adelaide, South Australia, he works with YWAM in areas of Staff Development and Pastoral Care. He also serves as a Senior Fire Fighter with local Emergency Services. Chris serves as a Justice of Peace in South Australia.

## **Jen Keatch (Director)**

*Cert IV Education of Intellectual Handicapped (Burwood State College, Victoria)*

Jen has a background working with children with disabilities and also worked for the Anglican Church as a Community Worker specializing in Disadvantaged Families. As well as leading Australian Mercy Darwin Jen is studying Community Development.

## **Nik Matthews (Director)**

*Bachelor of Arts Honors Degree, Business with Economics (University of Central Lancashire), 1995*

Nik has a background in Relief and Development. He has previously worked for YWAM Mercy Ministries International based in Bangkok and also spent 8 years working for Mercy Ships International, based in Europe. Nik and his family hail from England and currently reside in Melbourne.

## **Dianne Clark (Director)**

Dianne is the Operations Director of YWAM Canberra. She has a strong interest in Staff Development and in reaching out to the poor and needy.

## **Bruce Skinner**

*Associate Diploma Structural Engineering (Wollongong TAFE 1991), Cert IV Work Place Training & Assessment (Institute of the Nations 2006)*

Bruce is the Co-Director of YWAM Wollongong. Having been a Structural Engineer for sixteen years in heavy industry, Bruce draws on his experiences in the marketplace, combined with more than twenty years in church leadership. Bruce lives and works in Wollongong, NSW.

## **Matthew Colwell**

*Bachelor of Arts (Admin) (University of Canberra 1975)*

Matt has a background in Administration, Policy Development and Analysis. He has worked for the Australian Government and worked with YWAM Mercy Ministries in Thailand where he oversaw development projects based in South East Asia (1997-1999).

He also has experience in accounting and finance. Matt lives in Tasmania.



Bruce Skinner



Matt Colwell

## **Advisory Board**

### **Steve Aherne**



National Director, YWAM Australia. Steve has participated at Board level for Mercy Ships Australia. Steve serves on a number of boards and is based in Melbourne.

### **Peter Brownhill**



State Director for YWAM Western Australia and the Northern Territory. Foundation member of the work of the Institute for the Nations in Western Australia. Peter lives and works in Perth.

### **Tom Hallas**



Asia/Pacific Field Director for YWAM International. Member of YWAM's International Leadership Team. Based in Canberra.

### **Ken Mulligan**



Director of YWAM Townsville. Ken has a farming background. Established the national ministry of Mercy Ships Australia. He currently serves as the Managing Director of YWAM Medical Ships.

### **Kathy Kennedy**



Kathy is a Registered Nurse with extensive experience in the Developing World. She is actively involved in medical projects worldwide and has a passion for Primary Health Care. Kathy has founded two Health Care Training programs in Perth including the Introduction to Primary Health Care (IHPC) and the Birth Attendant School. Both of these courses are accredited by YWAM's training arm, the University of the Nations. Kathy lives in Perth.

### ***Communicating with the Australian Mercy Board***

*The Board of Australian Mercy values your feedback, if you have concerns you wish to raise with the Board about the behaviour of Australian Mercy; or have comments of appreciation you would like to make to the Board, then please write to:*

***The Secretary  
Australian Mercy  
PO Box 132  
Port Kembla NSW 2505***

## Ministries and Projects

Ark International – (Perth)  
Australian Mercy Fund - (National Office)  
Bali Orphanage (Darwin)  
Birth Attendant School - (Perth)  
Burmese IDP Project - (National Office)  
Buzz Off Malaria Campaign (National Office)  
Cambodian Harvest (formerly Reverse The Curse) - (Adelaide)  
Child Sponsorships - (Darwin)  
Chongqing Child Care Project (Perth)  
Community Development School - (Perth)  
East Timor / Bali Projects - (Darwin)  
Donna McDermid Memorial Fund - (National Office)  
Emergency Relief Projects - (National Office)  
Home of the Open Heart (National Office)  
Karen Refugee Projects - (National Office)  
Kids Ark - (Darwin)  
Main Course Cafe - (Shoalhaven / Canberra)  
Medical Boomerang Teams - (Perth)  
Perth Community Development Project - (Perth)  
Primary Health Care School - (Perth)  
RescueNet - (Canberra Office)  
Thailand Primary Health Care Projects - (National Office) -  
Rural Health Workforce Development (YWAM Ships) – (Townsville Office)  
Help Save the Kids - Mae Sot (National Office)  
Redefined Ministries - Congo (National Office)



## Associated Ministries and Organizations

ACFID (Australia)  
Blue Sky Foundation (Singapore)  
Cambodian Harvest (Cambodia)  
Destiny International (Thailand)  
Free Burma Rangers (Chiang Mai Thailand)  
Help Save the Kids (Mae Sot Thailand)  
Home Of The Open Heart (Chiang Rai Thailand)  
Karen Department of Health and Welfare (Thailand)  
Kid's Ark (East Timor)  
Mae Tao Clinic (Mae Sot - Thailand)  
Micah Network (Australia)  
Myanmar Council of Churches Malaria Project (Myanmar)  
Myanmar Vision Ministries (Myanmar)  
Partners Relief & Development (Chiang Mai - Thailand)  
Project LIFE (Bangkok - Thailand)  
Rahab (Australia)  
Redefined Ministries (Congo)  
World Relief Australia  
YWAM Medical Ships (Australia - PNG)  
Youth With A Mission (Australia)  
Youth With A Mission (Papua)



## Overseas Offices

East Timor - PO Box 151 Dili, East Timor  
Cambodia - PO Box 486 Phnom Penn, Cambodia  
People's Republic of China - Chongqing (Contact with the China Office is made through our Perth office)  
Myanmar - Yangon Buzz Off Office - (Contact Australian Mercy National Office)  
Thailand - PO Box 187 Mae Sot, Tak, 63110 - Thailand

**Australian Mercy's National Website: [www.australianmercy.org](http://www.australianmercy.org)**



## **About Australian Mercy**

Australian Relief & Mercy Services Ltd (Australian Mercy) is a non-governmental / not for profit organization that has been set up with the express purpose of providing direct relief to persons in any country who are suffering distress, misfortune, destitution, helplessness and necessitous circumstances. It is a not for profit charitable company, limited by guarantee. It was incorporated in the ACT and has its registered office in Port Kembla NSW. Australian Mercy also has offices in Adelaide, Burnie TAS, Canberra, Darwin, Perth and Townsville.

Australian Mercy is dedicated to the relief of people suffering hardship and distress both within Australia and overseas and does so through a National and an International Fund that have been set up in accordance with the provisions of the Income Assessment Act 1997. Donations to the work of Australian Mercy within Australia are tax deductible.

As well as being a Public Benevolent Institution (PBI), Australian Mercy operates the ARMS Overseas Aid Fund (item 9.1.1) which is a public fund established by Australian Relief & Mercy Services Ltd that is used solely for the relief of people in countries that have been declared by the Minister for Foreign Affairs to be Developing Countries. Donations of 2.00 or more that are made to this fund are tax deductible to Australian donors.

Australian Mercy is funded through public donations, and through the seeking of grants and corporate donations from the business sector, churches, and other funding bodies. All funds donated to Australian Mercy are received into its bank accounts and are subject to a yearly independent audit that meets the standards of the Australian Council For International Development (ACFID).

Australian Mercy is governed by an elected board which is elected from its membership. Elections happen once every calendar year.

Australian Mercy uses the services of volunteers who donate their time to Australian Mercy to help it achieve its goals. All Australian Mercy staff give their services and expertise without charge. They maintain their personal support from people who believe in the value of their ministry. All Australian Mercy workers are trained to uphold the dignity of those to whom they have been sent to serve.

Australian Mercy has many expressions of its ministry some of which include training, emergency relief, provision of medical relief, project grants, child sponsorships, community development, ministry to the homeless, family counselling and the provision of primary health care.

Australian Mercy relies on the generosity of the church, the corporate sector, small business, and the public in general for the finances necessary with which to run its ministry.

Australian Mercy does not give preference on the basis of nationality, gender, ethnicity, creed, or religion. Australian Mercy is willing to cooperate with all governments and other non-government organizations for the common good of those in need.

Australian Mercy believes firmly in the values of integrity and accountability in all its dealings.

More information about Australian Mercy can be found on its website [www.australianmercy.org](http://www.australianmercy.org)

### **Capstone Statement**

***Australian Mercy - people who care helping people in need.***

## Mission Statement

As a Christian organization that sees Christ as the ultimate expression of God's mercy, Australian Mercy outlines its commitment to mercy ministries in the following statements:

1. To example the love and compassion of God to a needy world.
2. To restore wholeness and hope to broken lives.
3. To empower and support families in crisis.
4. To equip people through training and skills development.
5. To serve communities by sharing resources.
6. To mobilise people to help the poor and the needy.



# Current Board Statements





## Statement on intellectual property and brandings

In the past, Australian Relief & Mercy Services Ltd has traded under the branding of *ARMS*; in 2011 the Board decided to move to the new branding *Australian Mercy*.

Our office in Cambodia has been known as *Reverse the Curse of Landmines* but now uses the branding *Cambodian Harvest*.

Our office in Timor Leste uses the branding *Kids Ark*.

Our office in Yangon trades under the name of *Buzz Off*.

Our campaign against gender injustice and sexual abuse in the developing world is known as the *Donna McDermid Memorial Fund* in honour of our late friend and supporter Donna McDermid.

Our international initiative against malaria and other mosquito borne diseases is known as *Buzz Off*.

**Australian Relief & Mercy Services Ltd also owns the following trademarks.**

*Australian Relief and Mercy Services*

*Australian Mercy*

*Buzz Off*

*RescueNet*



**We own and operate the following websites;**

[www.arms.org.au](http://www.arms.org.au)

[www.australianmercy.org](http://www.australianmercy.org)

[www.buzzoff.org](http://www.buzzoff.org)

[www.donnamcdermid.org](http://www.donnamcdermid.org)

[www.rescuenet.org.au](http://www.rescuenet.org.au)



## Statement on Volunteers

Australian Mercy is a volunteer organization that is made up of 100% volunteers who work in a variety of ways and provide services to the organization that benefit the poor and the needy in the many communities in which it works.

From the membership of our Board to our International and Australian based projects to our office staff we are all volunteers. Some volunteer staff are with us for a short time and other have worked for us for many years donating thousands of hours towards our causes.

The Board wants to publicly state it recognizes the huge contribution to our work that is achieved through our very talented and hardworking volunteer work force. The Board thanks our volunteers and recognizes that through the direct efforts of our supporters and volunteer staff Australian Mercy has developed into an effective aid and development organization.

The ACFID Code of Conduct in its desire for Recognition and Disclosure of Volunteer Services is moving towards requiring that a financial value be placed in all signatory audit documents that reflect the monetary value of the donation of time by volunteers. The Australian Mercy Board is willingly complying with this requirement, noting that the value of its volunteer staff is really beyond measure.

In order for Recognition and Disclosure of Volunteer Services to be accurately put in place, so that the company auditors can include it as a line item in the audit, requires some new structure to be put in place by the Board.

This monetary value of volunteer staff is derived by using a scale that has been developed and approved by AusAID. This scale provides an hourly rate for several volunteer job designations. The number of hours worked are multiplied by a pre-set hourly rate. Details of this scale can be found here:

[http://www.ausaid.gov.au/ngos/ancp/Documents/rde\\_worksheet.pdf](http://www.ausaid.gov.au/ngos/ancp/Documents/rde_worksheet.pdf)

In its compliance with these new regulations Australian Mercy is now working with its auditors and ACFID to include a dollar value figure in its audit documents that will reflect the value of time donated to our organization by our very talented volunteer force. Details of the formula used to arrive at this figure can be found in the financial section of these reports. The Board estimates that full and accurate reporting measures for volunteer hours should be in place by 2014 - 2015.



## Statement on Australian Mercy Project Methodology

Projects do not just happen! They are carefully planned responses to identified needs that have been adequately researched and are presented to the Australian Mercy Board for consideration and approval. The processes in place for Australian-based and overseas projects are very similar.

### Registering a project

Once a need is identified and some basic research is done an Expression of Interest (EOI) is lodged with the Board briefly outlining the identified need and an outline of a proposed response to that need. The Board looks at the EOI and assesses it against three basic criteria:

- 1. Is the underlying need(s) for the project valid and the proposed response(s) to that need the best approach to take in order to address that need?*
- 2. Does Australian Mercy have the capacity to mount a sustainable response to the identified need(s) and run the project?*
- 3. Does the project theme fit well into the portfolio of projects that are currently being run by Australian Mercy?*

If the Board accepts the EOI then a Project Proposal is lodged with the Board.

### Project Proposal

Before a proposal is accepted a Project Management Group must be in place. The PMG are a group of people who are acceptable to the Board to manage the project. The Project Management Group report to the Board via the National Office.

Each Project Proposal identifies the need(s) and the developmental objectives that are sought to be addressed by the project. It outlines how the project will operate, looks at risk management issues and sets a three year budget. Sometimes some negotiation needs to happen before the Board will approve a project proposal, but once it is approved the project is handed on to the National Office who works alongside the Project Management Group.

The Board views a Project Proposal as a living document in that circumstances may change the project. Such changes need to be identified and logged as the project moves forward. Changes to the project may affect the budget and delivery of the project on the ground.

### Project Monitoring

The Australian Mercy Board monitors projects in two ways. Firstly each project has to lodge a six-monthly report on the progress of the project. This report looks at changes to the circumstances of the project and any adjustments to its objectives, budget, and/or risk assessment that are a consequence of those circumstances.

The six-monthly report also looks at how the project is addressing the identified needs and how it is achieving its stated goals and objectives.

The Australian Mercy Board is fully aware that a project may look different at the end of the three-year project proposal cycle than it did on paper when it was first approved.

Projects are further monitored through annual visits. Each project is visited in the field by a person authorised by the Board to go and see firsthand what is happening at the project level.

Project leaders and staff meet with the project monitor. Staff can air grievances or concerns. Questions are asked based on the six-monthly reports and current project proposal. The project financials are available for the project monitor to review if necessary. The project monitor also seeks information from the beneficiaries of the project and the local community as to the progress of the project and the impacts it is having at the local level.

Upon return, the project monitor reports any concerns or recommendations to the Board.

### **Project Evaluation**

The majority of Australian Mercy projects are relatively small and many of our project managers are not community development specialists. The evaluation of projects is one area in which the Australian Mercy Board is taking deliberate steps to increase the capacity of project organisations.

Impact studies and mid-term or on-going evaluations are conducted as internal evaluations by implementing agencies in the context of the annual visits.

End-of-project evaluations, addressing the broadest policy issues, are required as part of the input into the consideration of a second or continuing project proposal.

### **Conclusion**

The Australian Mercy Board meets face-to-face four times each year and works continuously online to consider and refine project proposals, to review monitoring and evaluation reports, and to plan its work with the project organisations for greater impact, greater capacity building and better sustainability in the projects.

The Australian Mercy Board believes that the processes it has put in place enable it to reassure donors that their funds are being used wisely and appropriately and provides confidence at Board level that Australian Mercy's policies and values are being followed at project level.



## **Statement on International Projects and Tax Deductibility**

Australian Relief & Mercy Services Ltd (Australian Mercy) has been set up to care for the poor and the needy both within Australia and overseas. We are a company limited by guarantee, a Public Benevolent Institution (PBI) and an endorsed tax concession charity (TCC).

All of our Australian based projects attract tax deductible status with the Australian Tax Office. However, not all of our international projects are tax deductible.

During some of the time that these reports cover all our tax deductible international projects were done in partnership with World Relief Australia and only some of our projects were registered as Tax Deductible with them. With the coming of our own 9.1.1 fund, the ARMS Overseas Aid Fund, we were able to extend tax deductibility to more of our projects.

There are many reasons why donations to a project may not be tax deductible however the lack of tax deductibility should not reflect badly upon the project itself. All of our projects whether they attract tax deductibility or not are developmentally sound and appropriate to the areas in which they are located.

The red and blue TD symbol, as seen on this page, at the end of the report of an international project indicates it is an Australian Mercy project that attracted tax deductibility for the year 2012 - 2013.



# Reports



# National Director's Report

By David Skeat

Clearly the singular most significant event for Australian Mercy in the 2012 /2013 financial year was the granting of our Overseas Aid Fund (9.1.1). On August 15, 2012 the ARMS Overseas Aid Fund was gazetted and became operational.

For many years Australian Mercy had used the World Relief Overseas Aid Fund when applying tax deductibility to our overseas projects. With the advent of the ARMS Overseas Aid Fund we no longer needed to be auspiced by World Relief and on September 1, 2012 our arrangement with World Relief Australia ceased.

The Board of Australian Mercy wish to make known its thanks to World Relief Australia and are grateful for the long association we have had. We look forward to partnering with World Relief Australia in other ways in the years that lie ahead.

Since the gazetting of the ARMS Overseas Aid Fund the Australian Mercy Board has been hard at work making sure that our governance and accountability structures are reviewed and all up to date. The policy manual is undergoing a process of ongoing review and new projects are being assessed for inclusion into our project portfolio.

## **ACFID Membership**

In early 2013 Australian Mercy applied to be Full Members of the Australian Council For International Development (ACFID). Previously we had been members and had remained signatories to the Code of Conduct. The Board felt that, with the ACFID Code of Conduct moving to be offered to ACFID Members only, it was appropriate to re-join ACFID as Full Members. At this point in time we are Provisional Members of ACFID and expect that our membership will be fully ratified in late 2013. The Board of Australian Mercy is committed to fully adhere to the ACFID Code of Conduct.

## **Board Meetings**

The Board of Australian Mercy are very focussed and hardworking and I would like to take this opportunity to thank them for their hard work: they do an amazing job. Our two three-day meetings a year are especially fruitful times and for these very busy people to be able to schedule in these meetings shows their commitment to the call and vision of Australian Mercy. A full list of our directors can be viewed on page six of this report

The Board met on four occasions in the financial year. Two of which were three-day meetings in which were handled and processed many items related to our 9.1.1 status and ACFID membership.

**Table 1: Board Meetings 2012 - 2013**

Date	Location	Directors Present
May, 2012	Perth	Five
August, 2012	Port Kembla	Six
November, 2012	Melbourne	Six
Feb 26 – 28, 2013	Port Kembla	Five



## Board Priorities

As well as reviewing and strengthening its policy and accountability structures the Australian Mercy Board has set its priorities in the coming year as improving its in-country delivery of services. The Board will be making sure that its project monitoring program translates into better delivery to those we are trying to help. In the coming three year cycle more actual Board members will be travelling to projects to see firsthand what is happening at the local level.

## Australian Mercy Trust Funds

Australian Mercy has three trust accounts that it operates out of the National Office. The following tables show that status of those funds as at April 30, 2013.

**Table 2: ARMS ACTA Disaster Trust 2012 - 2013**

ARMS ACTA Disaster Trust (Established 2006)	
Total donations received since 2006.	51,490.00
Market value of fund at April 30, 2013.	56,160.00*
Total payments made to ARMS since 2006.	12,838.00
Dividend received 2012 - 2013	3,111.00
Donations received 2012 - 2013	2,110.00

This trust is held with ANZ Trustees and provides funds for our disaster responses.

\* ANZ Trustees have placed these funds into an ethical portfolio that includes a significant share component. Therefore the value of the trust fluctuates in accordance to the market value of the shares.

**Table 3: The Australian Mercy Fund (AMF) 2012 - 2013**

Invested Income	23,500.00
Holding Account	2,043.00
Disbursal Account	919.00
Uninvested Funds	703.00
<b>Total</b>	<b>27,165.00</b>
Donations received 2012 - 2013	1,013.00
Fund disbursals 2012 - 2013	1,800.00

This trust account is held by Australian Mercy and is invested into low risk ethical investments that provide funds for projects inside and outside of Australian Mercy's scope of interest.

In 2013 the Australian Mercy Board wrote down the total invested core of the Australian Mercy Fund by \$4,000 (bringing it back to a total of \$23,500). This write down appears in the audited statement of accounts. This was due to the loss of an investment. The Board has looked into the matter and ascertained that the loss of funds was due to circumstances beyond the control of the Board and the body with whom the funds were invested. There was no insurance to cover the loss of these funds.

The Board has reviewed its current AMF investment portfolio and is happy with all other investments held by the fund. The Board is making it a priority to increase the invested core of the AMF to make up for the funds that were lost.

In 2012 – 2013 the Board made disbursals of \$1,800 from the AMF; \$500 for malaria medications for Papua and \$1,300 for emergency medications for Rohingya refugees in Rahkine State (Burma).

**Table 4: The Donna McDermid Memorial Fund 2012 - 2013**

Invested funds	18,579.00
Holding account	336.00
Interest received	229.00
<b>Sub Total</b>	<b>19,144.00</b>
Total Donation 2012 - 2013	1,166.00
Disbursals and Expenses	0
<b>Total</b>	<b>19,144.00</b>



This fund is managed by Australian Mercy and has been setup to help address issues pertaining to gender injustice and sexual abuse among women in the Developing World. [www.donnamcdermid.org](http://www.donnamcdermid.org)

The fund is in a stage where we are growing the investment core before making disbursements from the fund.

In 2012 -2013 the Donna McDermid Memorial Fund made no disbursements to projects.

### **Burnie Office**

The operation of the office in Burnie has been sped up with the arrival of Elly Steffens. Elly and her two boys are from The Netherlands and Elly is working as a Pastoral Assistant/ Personal Assistant to the National Director. The offices themselves have moved to the new premises and are now located in the parish hall of St George's Anglican Church in Cattley Street, Burnie.

### **Audit statements**

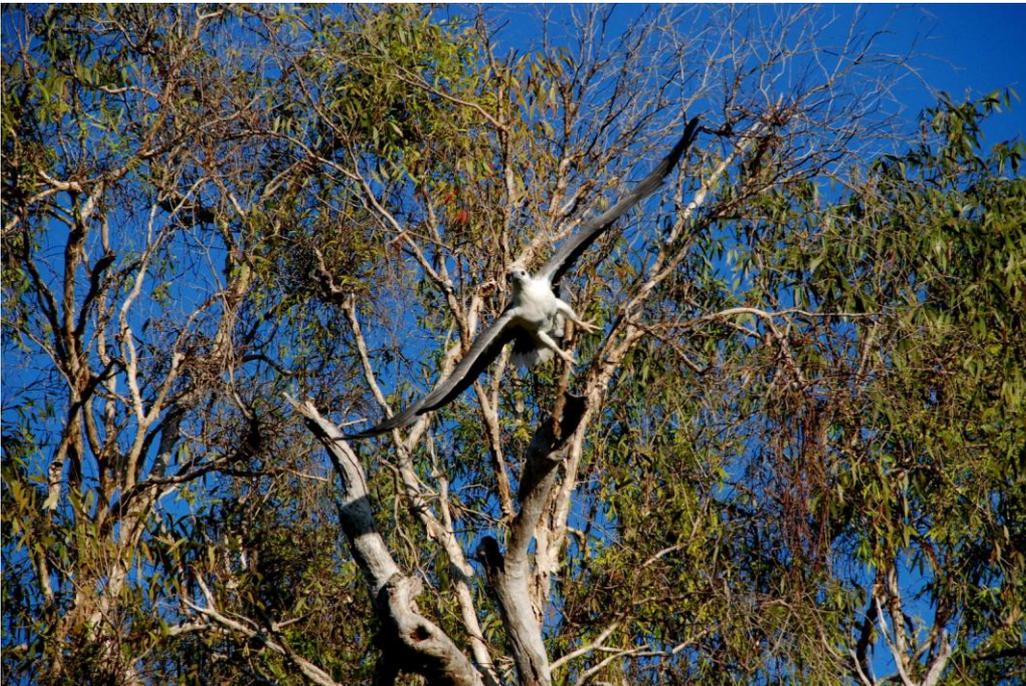
Much has been said in these reports about the requirement to produce and monetary equivalent for volunteer labour. This issue is being addressed and details of how this is happening can be found in the Board Statements section and in the Audit of Accounts.

In the Audit of Accounts you will also find a simplified break down of the audit together with reproduction of some of the audit documentation.



Thank you for your ongoing support of Australian Mercy. Your partnership is helping us to make a big difference in the lives of many.

# National Projects



# Australian Mercy Perth - Community Development Programme &

## Neighbour Care

By Liesbeth McClure

The first half of the year has been an exciting time, filled with amazing things the Lord did, both in us and through us! We have seen our staff team grow again and it's been wonderful to have an increased capacity to work with families in the city!

We continued to serve the city of Perth through the Community Development Programme, we had our annual ARMS Street Appeal in February and ran a Neighbour Care Training Seminar in May and June.

### **Community Development Programme**

These last six months we were able to serve **61 families**, **29** of whom are new families.

**The total number of families we have served in Perth since 1988 is 1996!**



### **Some breakdown of statistics;**

Suburbs we served in: 52

Referral groups: 37

### **How did we help?**

Cleaning: 60

Listening: 30

Gardening: 25

Shopping: 3

Maintenance: 2

### **Family Demographics;**

Single: 14

Married: 13

Divorced: 13

Widowed: 9

Separated: 7

### **Nollamara**

After some research we have discovered that Nollamara, a suburb 10km north of Perth CBD, is our top referring suburb over the last five years, with six times the number of referrals coming from this suburb compared to other ones!

As a result we have decided to have a focus on the suburb of Nollamara and look into ways we can help decrease the



number of families in crisis here! We would like to connect with the local churches in Nollamara and invite them to do Neighbour Care training with us, so they can be supporting families in their own neighbourhood.

We may also look at other strategies as we discover more about the suburb and look at the nature of the various crises. It is a very diverse suburb with many migrant and refugee families!

### **Neighbour Care**

Our vision for the city is that there would be local churches in every region that have had NC training and would be willing to work with families in crisis in their area!

We have been able to do a NC training seminar in April this year with seven members of a church in Leederville. It was a great time and they are eager to get started!

Three home groups from another church that we trained over the last few years are also keen to get back into caring for families in the community after a little break! So that's great news too!

### **ARMS Street Appeal**

The ARMS Annual Street Appeal was held on the 1<sup>st</sup> of March and was a great success! We saw \$12,260.60 raised, and we are so grateful for the many volunteers who took part and those who gave their time to help co-ordinate this mammoth task!

**Our hope is to use money from this and the last Street Appeal to buy a twin cab utility truck.** We would be able to use that for our various gardening and other jobs that require a truck! It will be a tremendous blessing, and a much better way to transport the lawnmower and whipper snipper!

Once again, thanks so much to all who have made all of these things possible. Thank you for your hard work, sacrifice, grace and faith!



## Australian Mercy Shoalhaven

By Helen Esdaile

Australian Mercy Shoalhaven has continued to grow throughout this year. The opening of a second Community Store at the PCYC in East Nowra in March 2012 has proved to be an important service to the East Nowra low socio-economic community. Both the Bomaderry and East Nowra stores have seen an increase in patronage which has been helped by sourcing quite a large range of household consumables from clearance warehouses other than Foodbank. While being grateful for what we are able to purchase through Foodbank, we are limited in quantity on many items due to the increasing number of charitable organisations now requiring their services.



**Friday night meals** still continue to be a time of 'community' at Bomaderry with anywhere between 20 and 40 people arriving for the meal and the opportunity to have a social outing. I became aware that providing a free meal isn't the most helpful way of serving people. People feel a greater dignity 'paying for' a meal and that the provision of a 'free' meal is actually perpetuating the welfare mentality that we hope to help people break free of. Many of our clients are 3<sup>rd</sup> generation welfare dependant and it is my desire to help people take responsibility for their lives and even look beyond themselves to the wellbeing of others. So now the Friday night meal is a gold coin donation, however no-one is turned away. Somewhat surprisingly, the change in policy was very warmly received.

**The volunteers** who assist in the work of Australian Mercy in the Shoalhaven is about 30 people ranging in age from early 20's to others well into their 70's. Some volunteers come several days a week clocking up to 12-15 hours, because they genuinely enjoy serving as part of our team. Others 'volunteer' as part of the 'work for the Dole' program. A few come as a part of Community Development Orders to pay off state debts. Many of these people continue to volunteer with us after their required service to the community is complete. I am very grateful for the sense of community or even family that is evident between many of our helpers.

**The profile of our organisation within the wider community** also continues to grow with a couple of Rotary Clubs committed to ongoing support. The Lions Clubs are beginning to support us as well. There is a close working relationship between Australian Mercy and the Salvation Army, St Vincent De Paul and All Saint's Anglican Community Care. Many people are referred to us through these organisations.

**Again we provided Christmas Dinner** on Christmas Day and were grateful to Shoalhaven City Council for making the Showground Pavilion available to us free of charge for the event. Approximately 140 lonely, elderly or otherwise needy people joined us for this Festive occasion. It has grown from 12 people in our dining room four years ago; I trust that the growth won't continue at this rate! Even now there is a criterion for participation that precludes large or complete family groups other than in exceptional circumstances.

We all look forward to an even more productive and busy year in 2013-2014.

## Australian Mercy Canberra - 'THE PANTRY'

By Dianne Clark

**At the Pantry we endeavour to provide low cost food to the disadvantaged and vulnerable in our area whilst providing them a place of hospitality, love and care to enjoy friendship and acceptance.**

We began this year slowly with an average of around 30 people coming every Thursday to receive food from us.



Within a few weeks this number began to grow until we are now seeing on average close to 50 people or more each Thursday. Many of these people represent families which greatly increases the number of people for which we are providing food. We would estimate that **we provide food for close to 200 people per week.**

They broadly fit into the following categories:

Aged pensioners, singles (many with disabilities), single parent families, low income families, the homeless and new immigrants to Australia.

A local Community Centre continues to bring **a bus load of people** every week. We have also had referrals from ACT Housing.

We have found that our supply of food is not adequate and we are in need of accessing other sources of supply.

**We are grateful** to Foodbank, O'Connor Uniting Church, YWAM Canberra, Hope Korean Church, Dickson Baptist Church, Brumbies Bakery in Ainslie and other individuals for their generous financial gifts, gifts in kind and volunteers.

This year, as part of the Canberra100 celebrations we received a **Community Hero Grant** of \$1000 from Bendigo Community Bank to refurbish the hospitality area of our Pantry. This is of great importance to us as some of our clients are extremely lonely and will spend long periods of the time with us when they come to collect their food.

We were also chosen to be one of 70 charity organisations to receive a limited edition **Canberra100 number plate** to be used to raise funds for our work.



A further development to the Pantry is that we are **establishing a program called Hands On**. This program is designed to teach and enable skill development to those interested in being able to make things to bless others. Some ways we have done this has been through cooking, sewing and knitting classes. Unfortunately this project has been on hold for some months due to illness and surgery of our co-ordinator. We expect to resume soon.

In the coming year we are looking to develop opportunities to provide training in healthy living and budgeting.

# Australian Mercy Darwin

By Jen Keatch

## East Timor – Kid’s Ark



Over this past year donations have continued to be given towards projects at Kid’s Ark ministry in Hera, East Timor, as well as associated projects at the nearby local village of Sidara.

These donations assist with the education of children in Hera and the providing of health care and nutrition for young mothers and the elderly at Sidara.

Donations of toys and clothing have also been taken over by teams for distribution in both these locations.

The number of students continues to grow at **Kid’s Ark School**, with currently over 280 students now enrolled and the school expanding with the need for more classrooms

## India - Vanitashray

A visit to the organisation Vanitashray in Pune, India in October 2012 was very encouraging, and rewarding.

We were able to see first hand the valuable ministry with young girls and women who are given new opportunities and provided with a home and education at the ministry shelter there.



We plan to send further teams over to learn and assist these very worthwhile projects!

## **Australian Mercy Townsville**

*By Anna Scott*

The Australian Mercy Townsville Office was delighted to partner with the YWAM Medical Ships – Australia for its third outreach season. Please refer to the YWAM Medical Ships - Australia annual report for more information.

The Australian Mercy Townsville account was not utilized for the period May 1<sup>st</sup> 2012 – June 30<sup>th</sup> 2013.

# RescueNet

By Mark Cockburn

RescueNet has been extremely busy on a national front since our last report.

RescueNet has established an entirely new Council consisting of Ben and Rachel Abbott (from Bunbury, WA), who are both members of RN; my wife, Robin Cockburn; Peter Felsch (from Ballina, NSW) a former Board Member of Pepsi Cola International; and myself.



We are now dedicated to running two face to face Council meetings every year and whatever Skype meetings are required.

Each of these people brings a wealth of experience to these meetings. Peter has many years of corporate knowledge, Robin is a professional PA and Ben and Rachel bring a rich spiritual dynamic. We held our first meeting in Bunbury, WA, in December 2012 wherein we set firm relational foundations which led into the development of a future program and the establishment of some excellent goals that will carry/shoot RN Australia well into the future.

Since the establishment of this new Council, we ran our first Introductory Course in Canberra from 1 - 14 April where we had ten participants from four different nations including China and Slovakia, and eight staff members including the US and NZ National Co-ordinators and our international RN doctor. This was a very successful Course evidenced by the fact that six of the ten participants have already submitted Team Member Applications.

Apart from deployments, further plans for this year include promotions at the Asia & Pacific Staff Conference in May, an Australian Council Team meeting in May and again in November, a RN International Council meeting in October, a proposed Extra-Curriculum Course around September, plus raising corporate sponsorship for team members and soft deployments.



To help keep the passion alive in Members, opportunities are being researched for 'soft deployments' into PNG with YWAM Australia's medical ship; into Indonesia's river ways with the Singapore Disaster Centre; and into Myanmar, India and possibly China to run one week emergency response medicine.

The best news of all is that I have picked up two people to assist me on a permanent basis. Michael de Bruin from Slovakia has agreed to assist me with promotional and logistical activities and Robin is helping me on a part-time basis with general office and PA activities.

All in all, I look forward to an exciting year ahead.

# International Projects



# Australian Mercy Thailand – Mae-la Refugee Camp

By David Skeat

Australian Mercy continues to work at Mae-la refugee camp which is located 55km north of Mae Sot in Thailand.

In the camp we provide primary healthcare training, fund a preschool and a middle school, and provide assistance for unaccompanied children at risk who are living in the camp.

The primary healthcare report appears later in these documents.

## **Preschool**

The preschool we fund is in Zone A of the camp and is run by a lady named Corina. Corina is the preschool director and runs the preschool which provides an integrated multilingual program for 70 children.

Corina also provides training for 135 other preschool teachers in the camp as well as to teachers in other camps and in local Thai communities.

This year the preschool has focussed a lot on training the trainers. Corina has produced a comprehensive preschool curriculum which she passes on to other preschool teachers that she either trains or mentors.

The preschool itself is seeing some major health issues, TB and malaria are rife in the camp and many children are malnourished. Australian Mercy continues to support a feeding program at the preschool to try to improve the health of children who are part of the preschool community.

## **Middle School**

The middle school continues to grow and in the last 12 months has expanded to over 200 students and has gone from year 6 – 9 to years K – 10.

Some of the students in the upper classes are quite old, there are at least two who are in their twenties and two of the senior girls are married.

The problem is that these older students have no other mechanism in the camp than to go to a school. There are no adult education facilities that the older students can go to.

The middle school is struggling with a lack of resources. In these 12 months Australian Mercy has put a small computer lab into the school and has provided text books for teachers. The teachers are not getting paid as much as they should and we need to see funds released for this.

We are working on locating resources in Burmese languages for the school. These are hard to come by as most of the resources are in English. The teachers have bought an old *gestetner* machine, which uses wax sheets, and an old typewriter to make stencils that are used to make copies. In this way they are able to produce translated English curriculum materials.

## **Emergency care**

The emergency accommodation for unaccompanied children at risk cares for twenty children. All attend either the Middle School or the Preschool. The children receive health checks and meals from Australian Mercy. In some



instances children move on to live with their families once they are located. In most instances the children remain in care and if they were forced to move out would be at risk from sex trafficking which is rife on the border area.

These projects at Mae-la Camp are overseen by our Australian Mercy Thailand Office in Mae Sot.

In 2012 – 2013 Australian Mercy provided \$9,749.00 in funding to the projects at Mae-la Camp.



## **Buzz Off Malaria Campaign**

*By David Skeat*

Buzz Off has been hard at work on three main fronts over this 12 month period. We have continued our support of malaria work in Papua, done training and malaria work in Papua New Guinea, and continued the campaign in Myanmar (Burma).

### **Papua**

During these 12 months we have provided small grants to Primary Healthcare clinics in Papua. The grants have provided medicines for the appropriate treatment of malaria and LLIN nets for distribution through the clinics. In 2012/13 four clinics were assisted with grants and 250 LLIN nets were distributed in Papua.

### **PNG**

In 2012/13 we continued our partnership with YWAM Medical Ships Australia (YWAM MSA) in addressing malaria in remote areas of PNG.

One of the highlights for 2012 was the distribution of malaria nets and rapid diagnostic test kits (RDTs). This was combined with education on malaria as a disease and the new treatment protocol introduced by the PNG National Department of Health in 2010.

The YWAM MSA outreach at Daru hospital had a strong focus on training. Over seven days sessions were conducted on a variety of topics including malaria, RDT kits and the new malaria treatment protocol.

Logistical support was provided including a donation of RDT kits as well as sourcing and delivering the new anti-malaria medication. YWAM MSA assisted local staff to start implementing the protocol and the use of the RDT kits in the outpatient department. Up to this point they were putting all suspected cases on the old, sometimes ineffective, treatment. Once RDT testing kits were introduced into the process it was found only 1/8 cases were actually malaria. Healthcare workers were trained with 916 people undertaking malaria awareness training.

### **PNG Mosquito Net Distribution**

Various organisations have made deliberate efforts to distribute nets in these remote areas of the Gulf and Western Provinces; however YWAM MSA found that there was still a high demand for mosquito nets in these regions.

Net distribution by YWAM MSA was a key focus this year and it is a vital element of malaria prevention. In the Gulf Province, mosquito nets could often be provided to each family in some villages. Supplies of mosquito nets were also donated to various



health centres that will be able to continue to distribute them to families in need and antenatal patients.

### **Buzz Off Burma**

The work of Buzz Off continued in Burma both in Internally Displaced People (IDP) areas close to the border as in the remote areas in other parts of Greater Burma.

Training was held in Maubin and Hpa án and was very successful, we saw 131 seminar attendees trained. We continued to feed resources into the health care networks we have established over the past years and are expecting some fuller results later in 2013.

### **Burmese Malaria Web Site**

2012/13 saw the establishment of the Burmese Malaria Website [myanmar.buzzoff.org](http://myanmar.buzzoff.org). This website has the many downloadable resources on it in Burmese and other related languages. Burmese translations of the Buzz Off seminars are also available from this site.

### **LLIN Nets and estimated lives saved**

In 2012/13 Buzz Off distributed 9,280 LLIN nets in Burma. We estimate that this will protect 28,380 people from malaria mosquitoes.

Together with this figure we also estimate that with the distribution of 5,450, and the known amount of malaria cases treated in clinics where we serviced, that a further 8,507 lives were saved from Malaria.

### **Microscopy**

In 2012/13 Buzz Off trained a further 6 microscopists and repaired 6 microscopes located in remote clinics in the IDP zones.

In completing this report I would like to make special mention of Saw Marcus Winn, Elizabeth Nwe, Kris Thomson, Marion Wilbraham and Robin Wales whose hard work and dedication has helped to make all of the results in Burma possible.



## YWAM Medical Ships Australia

By Anna Scott Over the period of May 1 2012 – April 30 2013, YWAM Medical Ships – Australia (YWAM MSA) conducted seven two-week outreaches in the Gulf Province, Western Province and National Capital District in Papua New Guinea. Over the course of the season, 51,652 outputs were achieved including childhood immunisations, maternal health services, dentistry procedures, optical services, health promotion sessions and training opportunities for rural health workers. A total of 32,440 volunteer hours were invested.

### Milestones and Highlights

- New Patron – Former Prime Minister of PNG, Sir Rabbie Namaliu, accepted role as YWAM MSA Patron - PNG, joining Hon Mike Reynolds, Patron – Australia
- Strengthened strategic relationships with PNG National Department of Health and Gulf and Western Provincial Administrations
- Lymphatic filariasis eradication program – major step forward in project implementation with successful pilot project in Kerema town, Gulf Province.
- Hydro graphic surveying - 3440km of river surveyed improving logistics of service delivery to previously very hard to access communities.
- Workforce development – increased engagement with PNG national healthcare workforce including in ophthalmology, oral health and primary health care.
- Urban disadvantaged – an extension of services into urban settlement areas in National Capital District (NCD) alongside continuing focus on the rural majority.
- Community empowerment through education – further extension of community and school health promotion programs with broad coverage especially in Port Moresby.
- Ship improvements – continued work on *MV Pacific Link* enhancing operational capacity; highlights – enlarged storage capacity improving supply chain logistics.
- Partnerships – exponential growth in PNG nationals volunteering with YWAM MSA (21 in 2012, up from 5 in 2011) and 16 nations represented among volunteers overall.
- Outputs delivered – 24% increase on 2011 outputs delivered in 2012 season of operations



One of the greatest highlights of the year was accessing a new district in the Western Province, Bamu Rural. Bamu is an extremely isolated, under-developed region that the Western Provincial Health Department find extremely difficult to access. The YWAM Medical Ship was able to access this region with important health services and training.

### Partnership with Australian Mercy

YWAM MSA continued its partnership with Australian Mercy's malaria prevention initiative, BuzzOff. The partnership allowed YWAM MSA to raise the profile of malaria education, prevention, testing and treatment in rural communities. Throughout the course of the year, the following was achieved in conjunction with BuzzOff:

• Number of malaria health promotion sessions:	15
• Attendees at malaria health promotion sessions:	916
• Mosquito nets distributed:	3,427
• Health workers trained in malaria prevention	8
• Health workers trained in the risks of malaria during pregnancy:	8
• Health workers trained in RDT's and new malaria treatment plan:	8
• RDT kits distributed:	2,220
• Haemoglobin test kits distributed:	15



### **Future Developments**

YWAM MSA is currently progressing toward purchasing a new medical ship that will enable YWAM MSA to expand to the entire southern region of PNG, adding on Milne Bay, Oro Province and Central Province to YWAM MSA's current target areas.



## Primary Health Care Seminar – Thailand – Way Teh Loo

*By Marion Wilbraham*

This year's Primary Healthcare seminar was run at Way Teh Loo which is about 40km north of Mae Sot.

**This year we graduated 36 students**, including the two interpreters. These were all people who were there for a purpose and intend to use their knowledge. They listened and absorbed the teaching for almost seven hours each day, for 14 very successful days of teaching, with many relevant questions being asked. I find that revision time is fantastic, as they are very thorough as they answer. They obviously have listened and studied their notes. When teaching is finished early, they willingly spend three quarters of an hour doing CPR, Bandages, & Vital Sign practice. That is the fun time.



We conduct role-play situations to give the students practice for the first aid they have been learning. Group One members almost panicked when 'someone' yelled for help for 'snakebite'. One lady even forgot to put her sandals on before she ran across the yard.

**We also deal with actual emergencies.** One evening I had a call to come check a wrist that was hurt in a fall. A woman had fallen down the stairs at her home. We drove to the hospital at Mae Remat for an x-ray and referral to an orthopaedist for the next day.

A four year old girl was bitten by a scorpion. Screams of anguish! I had to find out from the mother if Thai scorpions were lethal. They are not, cold water to soothe and a band aid on the finger worked wonders.

A four year old boy fell down some steps and injured his elbow. Dr Jonathan took the child, mother and friend in to Mae Sot hospital for an x-ray as the elbow looked as if it might have been broken.

One evening I drove to Mae La Camp to collect a young man who will work as our 'third language' interpreter. I had no signal on my phone to let them know I had arrived, so I had to return three km to a police check-point to try from there... no go. They were so helpful. One man went to get someone who could speak English; he dialled the number on his phone and let me speak on it.

One Thursday was a rather odd day. Three students from Mae La Camp had to return for a 'muster' (where officials check that refugees are present). I drove them out there and we hoped for clear passage going past the police checkpoints. I was back at the base for maybe 10 minutes when my teachers for the day rang to say that they were lost, so I drove up to the main road to escort them safely in the nine km. Then soon after we had a phone call to say the camp girls were ok to return. They were so anxious not to miss the teaching that I went to collect them again and again had clear passage.

I met several of my former students when I went in to Mae La Camp for a few hours after the course ended. I heard of how they are using their knowledge and teaching others.

My organiser / support man has been fantastic. He has such a gentle, giving nature and seems to fit so much into his time space. I had several gracious people helping me personally: Dan and Zac in Chiang Mai; Owen and Fran in Mae Sot.



## Malaria Microscopy Training

By Robin Wales

After our Burma teaching in July 2012 I went to Mae Sot, to return a microscope from the Lay Tong Ku clinic that I brought home for repair after my trip in April. I had taught the Microscopist, and two younger microscopy trainees from there, how to make and stain good blood smears.

They had sent Partners Relief & Development Australia some blood films they had reported on since, for quality control. Although they were making good thick and thin films and staining them properly while I was there, most of the ones they sent had no thin films (necessary for differentiating different species of malaria) and were stained so badly that it was very difficult to see any parasites. Their results were so bad that only two of many slides they had reported as positive for the most dangerous species of malaria actually were. This meant many people had been wrongly treated with medicines used for this drug resistant species. Apart from the expense, this also increases the chance of increased drug resistance.

We haven't had this problem anywhere else, but the man who started doing microscopy there had done so many years ago without training. He won't change his wrong reporting and it seems that he is not letting the younger, more recently trained medics take over this work. Because of this I asked PRDA to discontinue microscopy in this particular clinic and have them use Rapid Diagnostic tests instead.

David Skeat joined me in Mae Sot on the Tuesday and we stayed with Owen and Fran Thwaites. Owen and Dr Jonathan have both been very helpful with transport for me.

I took microscopy parts, repair gear and a restored part for one of Dr Jonathan's microscopes from Australia to Mae Sot on Thursday 7 February 2013.

Jonathan picked me up from the bus and took me to the Green Guest House. They give me a big room for all my microscopy gear and other things for less than 10 per night. On Friday I started some microscope repairs in the PRDA office and finished these in the guest house on Saturday.

I spent the next week teaching slide making and staining, and Malaria microscopy, to two of Dr Jonathan's medics and two Free Burma Rangers medics at his Karen village clinic. Saw Tha, Jonathan's microscopist, arranged for the ones from FBR to stay in the village as they had no Thai ID. This was a good time; the students were very keen and learned a lot. I will follow this up on future trips. Saw Tha helped with the teaching and will need more training to be able to take it over. The FBR guys brought a very good microscope for me to check.

I also checked Saw Tha's slides for accuracy of results, and staining, in the PRDA office. The test results were good and I advised him how to improve the staining.

Because Geimsa stain is expensive and can't be carried by air, I took 2 x 500ml bottles with pre-weighed Geimsa powder this trip and we added the methanol and glycerol to it at Jonathan's house. It takes a while to ripen, but we tried some before I left and the slides indicate that it will be fine.

Marci had arranged for the people I had begun teaching last year from Lay Tong Ku, the clinic much further south, to attend the teaching, and bring their microscopes and slides for checking, but they didn't come.



I have since checked some of their slides sent to PRDA after our June Myanmar trip this year, and given them advice on staining and reporting through PRDA, they have a restored microscope to use in conjunction with RDTs. I will check the results and continue their training during the next dry season.

I brought one of Jonathan's microscopes home for repair, it is now well restored and I took it back for him. He is hoping to open other clinics on the border near No Boh /Ler Ber Her. I am looking for another microscope for him.



The new bench handbook is being developed further, some of the students could not read Burmese, so we are seeking to have it translated into Karen.

Dr Elisabetta is getting a Karen microscopist living in Norway to do a Karen translation and then have the grammar checked by one of the PRDA staff. I will print the bench handbook in A4 size.

# Australian Mercy Thailand - Home of the Open Heart

Paul & Penny Wilcox

## Caring for Families affected by HIV/AIDS

The date of Dec 7th, 2012 was a big day for us as we celebrated together with over 100 people at the official opening of our hospice medical facility. We are in the process of official registration with the Thai Ministry of Health. Our live-in nurse, Jaci, is working on that along with Quan, our assistant director. Before we can proceed any further with the registration, we need a Thai-registered doctor who will sign off on our registration and commit to visit the hospice on a regular basis - please pray that we will find a doctor who will be willing to help us!



Through the Hospice, we seek to provide a loving caring environment with full nursing care for people in their final stages of AIDS. We can provide two to three weeks of respite care for people with HIV to allow the family rest periods.

On Dec 21st we welcomed baby Arnun into our family in the boys' home. His HIV and birth mum was unable to care for him. When he came to us, he was about five to six months old, but was the weight and size of a new-born, so required feeding every two hours around the clock! He was born prematurely and has fibrosis in his lungs and so he struggles to breathe, it is a big effort for him.



It was with great sadness that Aub Dechaboon, our dear co-worker and brother, husband to Colleen,



father to Rosie, adopted Papa to the twins, Faith-Min and Mercy-Mai, and son-in-law to Granny Shirley, went to be with Jesus on March 9th, 2013, several days after having bypass surgery. We know he is at peace, but we all miss him sorely, and we are grateful for the many ways he impacted our lives and the lives of all around him.

The boys' home continues to have no houseparents, so Paul and Penny are filling in that roll until a wonderful couple comes.

We are inviting to work with us:

- Houseparents for the boys' home,
- Office Manager,
- Coordinator for women's work,
- Nurse Assistant and Primary Health worker for the Hospice facility,
- Staff to serve in local community – visiting families affected by HIV, etc.,
- TESOL teachers – in local community, school and local hospital,
- Kindergarten/Preschool teacher - for on-site kindergarten,
- Someone trained in Horticulture to care for property/gardens,
- Trained child counsellor or psychologist for ongoing emotional needs of our children and women.



## Australian Mercy China - Chongqing

ARMS Chongqing has continued to provide foster care in our Dawn Project house, training and development in a large government-run orphanage and run a volunteer program for locals to be able to serve in a social welfare institute. We also hosted two groups of overseas volunteers who served at the social welfare institute.

### **A Chinese Adoption Story**



Xiao Yu came to the Dawn Project house in June 2012 weighing just 2.8 kg at three months old. It is most likely he was born prematurely, as he was tiny, and did not seem to be growing well at the orphanage. We also had some health concerns for him. We took him for a medical test that suggested that he may have some brain damage, but there was no conclusive diagnosis. Whether he had a medical condition or not he was still severely underweight and needed lots of love and attention. We cared for him in our Dawn Project house for seven months in which he fattened up tremendously and became a baby boy who was full of fun, energy and smiles. As he grew we were also aware that there did not appear to be any brain damage! Friends and volunteers began advocating for his adoption and in January of this year, a 'friend of a friend of a friend' travelled from another province in China to adopt him. He has now been with his adoptive

family five months and is thriving! He is now over ten kg, is starting to say his first words and walking, holding onto his parent's hands. It has been a privilege being a part of his story and being able to watch him become a part of his forever mama and baba.

### **Orphanage Training**

Last year ARMS Chongqing was involved with a large orphanage in the city doing monthly training with the therapists and special education teachers there to give further specialised skills in working with children with special needs. We recently met with orphanage directors to reassess whether to continue with our current programme or whether they had further felt needs that were not being addressed. Following that meeting our direction for involvement there has changed somewhat; there have been changes in the management structure of how the orphanage is run, and it became clear from our talks that they wanted help on a bigger picture level. So, we are now in the process of assisting them to work towards a 'multidisciplinary model of practice'. Presently we are planning on conducting training in September for selected workers to be trained in a social worker-type role (that doesn't currently exist).

This new direction of involvement at this orphanage is long-term in nature with the aim of training, encouraging and enabling the therapists, teachers and foster families at this orphanage to be able to work within a multi-disciplinary team approach in the future. This approach is more child-centred and our hope is that through this the children there will receive more holistic care (looking at all aspects of the child not just their immediate physical needs). Our hope is also that we will be able to infuse good solid principles that will have an impact not just on Love Manor but also on the future development of multidisciplinary teams in similar settings in the whole of China.

### **Cleft Lip Repair**

While in Foster Care Yu Yu has been fostered with another international family in a nearby city since October 2012. He was very small for his age and did not seem to be doing as well as other babies in his orphanage. In March he and some of his foster family came to stay in the Dawn Project house while Yu Yu had his first operation to repair his cleft lip in a nearby children's hospital. His lip is now repaired and his orphanage recently placed him on the international adoption list (the internal cleft palate operation will happen post-adoption). He will hopefully be quickly matched with his adoptive family.



### **Visiting Volunteer Groups**

In March ARMS Chongqing invited an artist from Hong Kong with experience in painting murals to come and help brighten the walls of the newly built social welfare institute that we have relationship with. It coincided with a group of volunteers from Australia who were willing participants in the transformation of the

white-walled building that houses young adults with disabilities. The mural is a series of 24 silhouettes of children doing a variety of activities with each silhouette proclaiming encouragements such as ' I am precious' and 'I am unique'. The vision is to bring life, hope and encouragement through the murals – and we and the residents are very happy with the result! In June we had another group of volunteers from Australia join us for a week at the same social welfare institute. They did an amazing job of getting alongside the residents in a loving and compassionate way, providing activities, games, hugs and whatever was needed to show love and care to all the residents – from the 40-day-old baby to the 101-year-old great-great grandma. They were able to see change in the short time they were there, especially in the demeanour in some of the previously most withdrawn and non-communicative residents. This change will be able to be built on by our group of local volunteers who go every two weeks to the same social welfare institute.



**Current Information & Statistics**

**International Staff**

Stephanie Webster: Manager /Social Worker/Caregiver

Paula Dixon: Occupational Therapist/ Child advocate/Caregiver

**Local Staff**

Heidi Yuan: Caregiver

Rebecca Xu – Caregiver

**Statistics January-June 2013**

Children new to foster care: 1

Currently in foster care: 4

Facilitated outside foster family care: 2

Children adopted: 1

International Staff: 2

Local Staff: 2

Current Volunteers: 9

New Volunteers Trained: 8

**Foster Care Register January - June 2013**

Financial Statement (Jan – June 2013)

Total Income: 53,323.61 RMB

Total Expenditures: 27,281.31

RMB Foster care: 12,466.00

Medical Care: 3,077.45

Orphanage Mural: 1,222.00

Admin: 10,062.30

Tax & Bank fees: 453.56



# Cambodian Harvest Dried Fruit Co Ltd

By Marion Fromm



The past year has seen the remarkable favour of the Lord on our ministry to the Land Mine survivors in Cambodia. We are very grateful for His blessing, and provision, in every way, including spiritually, financially and personally. Cambodian Harvest has become an example in the business world in Cambodia of a company which is blessed by God because it models a previously unknown level of integrity in a corrupt country.

## **Project Management Group**

Dean Paterson has faithfully acted as Chairman of the Reverse the Curse of Land mines in Cambodia, which has had only one change this past year. Mrs Wendy Radford resigned to become Acting Pastor of the Australasian Christian Church and she found her new work too time consuming to continue with us. We sadly but lovingly

released her to her new ministry. We were blessed by our Project Management Group's prayer and encouragement as they helped us re-evaluate our ministry.

## **Future Factory Farm Property**

Progress to build our planned new factory on our land in Kandal Province has not past the design, concept and structural drawing stage. Only AU\$20,000 came in towards this building and the estimated cost is \$500,000 for the building alone. A similar amount will be required for the engineering and bio-digester for fruit waste and waste water disposal. Before work can start, \$55,000 will be needed for an all-weather cement access road from the main road to the factory, along with roadside drainage. These financial hurdles have yet to be overcome.

## **Management**

Our Board of Management consists of Marion Fromm (CEO) Bunthoeun Cheng (Administrator), Bunthoeun Thong,



(Factory Manager), Ny Sun (Packaging Supervisor) and Veasna Ouk, (Financial Advisor only).

Noun, our Accountant for the previous four years, left at the end of May for a higher paid position and she was replaced by our former marketing staff, Miss Thany Chrech. Thany is fully qualified and competent.

In January Bunthoeun Thong and his wife Netha had their first baby, a son whom they named Isaiah (Esai in Khmer). They lived above my home in the old factory premises.

## **Change of Premises**

The factory premises which we leased for the past seven years were not available for renewal from December 21st 2013. This meant that we had to find new premises, which was going to be necessary because we had used the facility to the maximum and there was no room for further expansion. A new house was leased to contain our offices, marketing and stock rooms downstairs and upstairs a 2nd floor for Marion Fromm's house and above that accommodation for three staff ladies. The office moved across in July 2013. A suitable property was found close to this house which gave us 50% more manufacturing space all at ground level. The factory moved into it in the middle of September. The old premises need a lot of work to restore it to the original state of two separate houses. These renovations will be completed by the end of December 2013, when the two families and four ladies living there will find other accommodation near the new factory.

## **Marketing**

Sales increased to record levels by August and we almost reached sustainability. However the cost of moving and renovations to the new premises reduced our profit margin. Political unrest over disputed elections and the wet season combined to deter tourists. The busloads of tourists that were a daily occurrence ceased in September as business in the cities of Phnom Penh and Siem Reap began to struggle. Our marketing staff in Siem Reap in normal conditions does an excellent job of marketing there. Their sales often top those in Phnom Penh. Exports fell over the year, except to Australia: John Wilkins from our Project Management Group has been importing our products and selling them all across Australia. We are expecting business people in other states to follow his example.

## **Fundraising**

In August 2012 Marion spent one month in New Zealand sharing about Cambodian Harvest in many churches and organizations assisting people with disabilities. This trip to New Zealand also brought a church to consider importing our products and selling them to the Cambodian owned bakeries in the North Island. They sent their Elders to view our ministry here and following that, they sent Mrs Carole Clark to assist us. In April and May 2013 Marion ministered in churches from the south coast of Western Australia, Perth, Adelaide, Port Pirie, Melbourne and Wollongong. Many people were challenged to support Business as Mission and Cambodian Harvest.

## **Finances**

Donations from Australia continued to fall, especially over the critical time for us, which is the mango production season from November to April, but the Lord sustained us through much prayer. The factory can process over one ton of fruit a day, so the cost of the fruit and sugar alone is more than \$4000 per week. This, along with electricity, packaging materials, salaries and office expenses has made it very hard for us to meet our commitments.

## **Factory Production**

Now that the new factory is all on ground level, our factory staff, who are all land mine survivors, have a much more comfortable working environment, with no stairs to negotiate. The factory staff is delighted with the cooler, bright airy working conditions and spacious surroundings. We praise God for this marvellous provision that meets our needs until the new factory can be built on the farm. A new range of softer glacé dried fruit is proving to be a hit in Australia, because it is identical to Australian glacé ginger and similar to other glacé fruit. Rosella Jam has also been introduced into our range of jams and pickles.

## **Training**

For the past six months we have had a volunteer English teacher from New Zealand, Mrs Carole Clark. She is a former Pastor and a superb English teacher and thirteen of our staff are learning English quickly and accurately.



Other staff has completed Accountancy and Administration degrees and several have been studying computing. As we see staff with potential, we select them for training.

## **Outreaches**

During the year many trips were made to a village in Kampot Province where we helped a blind lady by building and opening a small shop to help her support herself and her grand-daughter. Because there is no road into the village and access is only by walking through harvested rice fields, this has proved an added challenge to our staff with prosthetic legs.

## **English Classes**

Mrs Carole Clark from New Zealand joined us in May to teach English for six months. She will be replaced by Rachael from her church for a further six months, it is expected that Carole will return permanently to teach English.

While all of this may sound wonderful, and it is, there has been much heartbreak along the way, when a few staff has wandered from the way of righteousness which has resulted in painful dismissals. We give all the thanks and all the glory to our wonderful Lord Jesus Christ, Who continually sustained us through blessings and sorrows throughout the year. He has supplied all our needs, given us much needed wisdom and favour in high places.

I also want to give sincere thanks to Australian Mercy and our RTC Cambodia Board and all our faithful supporters. Without their prayerful support and encouragement none of the above could have been achieved.



# Audit of Accounts





## **11 things you should know about Australian Mercy's financial policies**

The Board of Australian Mercy wish to advise donors and supporters that it has strict accounting policies and guidelines in place to ensure that;

1. All funds that are donated to Australian Mercy, together with income from other sources are receipted and are subject to an annual independent audit. A synopsis of this audit appears in our annual reports. (A full copy of our annual audit and annual reports are available upon written request from the Australian Mercy National Office.)
2. All funds donated to Australian Mercy are used for the purposes for which they are given.
3. Tax-deductible funds for development based overseas projects will not be used for welfare, religious, or political purposes.
4. Where unspecified funds remain latent in our books for 12 months and the donors cannot be contacted, the Australian Mercy Board will distribute such funds in ways that will benefit smaller development projects such as funding monitoring trips.
5. Australian Mercy funds will be used to assist those in need without distinction on the basis of caste, creed, class, race, gender, religion or political persuasion.
6. When a development project is completed and excess funds have been raised for that project the Australian Mercy Board will use the excess funds for another development project of a similar nature or in the same country as the original funds were donated to. (Tax deductible funds will only be used for other tax deductible projects.)
7. Australian Mercy deducts a 5% admin fee from all donations received in order to fund its operational expenses. It takes a higher admin fee of 10% or more from all grants and sponsorships (depending on the expectations of the donor) .We also actively fund raise to meet for our administration costs. Some donors donate directly into our administration account in order to assist us meet the cost of administration. Our intention is to pass on as much of each donation as possible to the project to which it is directed.
8. When we run an appeal for a project, at the close of that appeal we take out the costs of running that appeal. These might include postage and printing and stationary charges etc. Once these costs have been recouped the appeal profit is declared. Five per cent of the profit comes back to our admin account and 95% goes to the project.
9. The Australian Mercy Board is committed to openness and integrity in all of its financial dealings. You can request a copy of the full audit of Australian Relief & Mercy Services Ltd by writing to: Australian Mercy, National Office, PO Box 132, Port Kembla NSW 2505.
10. Australian Mercy values its volunteer staff and, in accordance with ACFID Code of Conduct guidelines, expresses a dollar value for volunteer services in its audit documents. This can be seen in the notes to the audit. A copy of these values is derived by multiplying various categories of volunteer labour against a sliding scale of hourly rates provided to all NGOs by AusAID. Hence the income and expenditure figures are inflated by these amounts and should not be mistaken as cash received or expended.
11. The Australian Mercy Financial Statements are prepared in accordance with the requirements of the ACFID Code of Conduct.

## Recognition and Disclosure of Contributed Services

In September 2011, The *Australian Standards Accounting Board* decided that;

*all NFPs (Not for Profits); whether in the private or public sector, should:*

*(i) be required to make disclosures about the nature and significance of donated services received, whether recognised or unrecognised; and*

*(ii) in principle, be required to recognise donated services received at fair value, when fair value can be measured reliably; [http://www.aasb.gov.au/admin/file/content102/c3/Minutes\\_unsigned\\_7-8\\_Sept\\_2011.pdf](http://www.aasb.gov.au/admin/file/content102/c3/Minutes_unsigned_7-8_Sept_2011.pdf) (Page 6.)*

This concept has been further developed by AusAID and has been inserted into the ACFID Code of Conduct guidance documents.

Australian Mercy will progressively move to show volunteer hours as a line item in its audit documents. However some work first needs to be done with regulators and our auditors in order to make sure that all totals shown against volunteer hours are accurate. We estimate we will have full compliance to this new reporting by 2014 – 2015.

In calculating the value of volunteer hours Australian Mercy has derived monetary value for its volunteer labour by applying a scale that has been approved and published by AusAID. Simply we have multiplied the numbers of known volunteer hours against items on this scale. Details of this scale can be found at [http://www.ausaid.gov.au/ngos/ancp/Documents/rde\\_worksheet.pdf](http://www.ausaid.gov.au/ngos/ancp/Documents/rde_worksheet.pdf) ((pages 9-11)

Australian Mercy highly values its volunteer workforce but at the same time does not want to risk inadvertently overstating its financial position in audit of accounts; therefore in calculating the value of volunteers in this inaugural year publishing figures, we have chosen to use the lower end of the AUSAID scale when calculating the monetary value of volunteer labour.

For example: the AusAID scale gives the designation of *Project Assistant* with the salary range of 39,166 - 42,499 per annum. This works out to an hourly rate of 20.23 to 21.95 per hour. In its calculation for volunteers working under this designation Australian Mercy has used the hourly rate of 20.23 per hour. (In this case the formula used was *Number of volunteer hours x 20.23.*)

A statement on the value of volunteer contribution is found in the notes to the audit on page and reads:

### ***Non-monetary items***

*Non-monetary items arising from the work of volunteers in the Australian offices and the overseas projects constitute a significant value to the organisation.*

*The current policy of the company is such that the value of these non-monetary items is not recognised in the company's accounts.*

*However, the directors have calculated the value of the non-monetary volunteer work to be \$1,543,488.31 for the year ended 30 April 2013.*

**Australian Mercy's Auditors are;**  
**T.A Khoury & Co**  
**59 George St**  
**Burwood NSW 2134**  
[www.tak.com.au](http://www.tak.com.au)

**T A Khoury & Co** is a progressive and dynamic firm of Chartered Accountants who have been dedicated in providing a comprehensive range of professional services over the last 10 years.

Our mission is to provide our clients with the highest standard of service and to maintain the highest levels of professional practice and ethics.

We measure the success of our service by the level of client fulfilment and growth. In recent years our practice has grown tenfold. We have significantly added value and contributed to the wealth of many clients. Our clients range from individuals and small businesses, which are generally privately owned, to audits of small public companies.

At T A Khoury & Co, we recognise the importance of individual attention and have a long tradition of close partner contact with our clients. Our philosophy is to develop a mutually rewarding relationship with each client, large or small.

We understand that 'client contact' means being able to associate with clients confidentially and confidently. This means understanding clients' needs and anxieties, yet showing imagination, flair and a willingness to take responsibility. In addition, our mindset includes common sense, determination, a willingness to work hard and a keen acceptance of new ideas and, above all, an ability to understand and communicate with people.

We recognise that one of the strengths of our practice also lies with our staff. Accordingly, we ensure that all our staff are highly motivated and of a high calibre. Our professional staff regularly participate in continuing professional education and are more than capable of handling our client's business needs.

To our **prospective clients**, if you are looking for more than just an accountant, we are sure that we can offer you more. We look forward to discussing any aspect of your business and would be pleased to set up an initial consultation to assist you in achieving either your personal and/or business objectives.

# Comments on the Australian Mercy Audit of Accounts

By David Skeat

## Profit and Loss

The 2012/2013 Audit of Accounts shows revenue income of \$776,485.31 (an increase of \$95,781.02 on last year's result) and an operating loss \$79,263.14. Although this operating loss is not significant, we want to mention it here.

In any financial year there are funds that have not been disbursed to projects before the audit cut-off date. These funds are passed onto projects in the next financial year as expenditure for that year. So an operating loss can represent funds that were part of a previous year's income being expended in a subsequent financial year.

In any year there are funds we hold that we cannot expend, such as our trusts which at the present time represent \$42,644 of funds that cannot be expended from our accounts. The Board sees the operating loss as not having any reflection on our corporate solvency. It simply sees that the figures are telling us that we spent more than our income for the year and that the extra funds expended were carried over from the previous financial year.

## Projects

The audit shows that in the financial year we spent \$761,467.38 on overseas projects (an increase of \$252,247.74 on the previous year) and \$94,281.07 (a decrease of \$9,086.27 on the previous year)

The Board anticipates that the increase in funds for international projects will continue. This year's figure could be slightly inflated by a single donation of \$131,457.00 which came in for Home of the Open Heart.

The Board sees the decrease in Australian project funds as an anomaly and expects that it too will continue to grow as we move forward with our Australian based projects. The Board notes that the income of the Shoalhaven office has nearly doubled in the last 12 months increasing from \$47,392.47 in 2011/2012 to \$83,996.50 in 2012/2013.

## Admin

Our administration results were pleasing. Admin costs were down by \$630.49 in the year although the income was up. There has been some one off costs during the year such as a car for the Burnie office (costing \$5000). Our goal is to reduce our total admin for our nine Australian offices to under \$100,000 for the year.

## Loss on investment

In the 2012/2013 financial year the Board wrote down the total invested core of the Australian Mercy Fund by \$4,000 (bringing it back to a total of \$23,500).

The Board has looked into the matter and ascertained that the loss of funds was due to external circumstances beyond the control of the Board and the body with whom the funds were invested. There was no insurance to cover the loss of these funds.

The Board has reviewed its current AMF investment portfolio and is happy with all other investments held by the fund. The Board is making it a priority to increase the invested core of the AMF to make up for the funds that were lost.



# Australian Relief and Mercy Services Limited

ABN 84 008 643 258

## Statement of Financial Performance For the year ended 30 April 2013

	Note	2013 \$	2012 \$
<b>Revenue</b>			
Donations and Gifts			
- Monetary	2	751,516.94	627,132.67
- Non-Monetary	1	0.00	0.00
Bequests and Legacies		0.00	0.00
Grants			
- AusAID		0.00	0.00
- Other Australian		0.00	0.00
- Other overseas		0.00	0.00
Investment Income – Interest Received		5,661.22	7,422.12
Other Income		23,307.15	46,149.50
Profit on Sale of Assets		(4,000.00)	0.00
Revenue for International Political or Religious Adherence Promotion Programs		0.00	0.00
<b>Total Revenue</b>		<b>776,485.31</b>	<b>680,704.29</b>
<b>Expenditure</b>			
International Aid and Development Programs Expenditure			
- International Programs			
- Funds to International Programs		615,922.26	349,665.34
- Program Support Costs		37,371.82	52,381.46
- Community Education		0.00	0.00
- Fundraising Costs			
- Public		5,421.23	3,790.28
- Accountability and Administration		102,752.07	103,382.56
- Government, multilateral and private		0.00	0.00
- Non-Monetary Expenditure		0.00	0.00
<b>Total International Aid and Development Programs Expenditure</b>		<b>(761,467.38)</b>	<b>(509,219.64)</b>
International Political/Religious Adherence Promotion Programs Expenditure		0.00	0.00
Domestic Programs Expenditure		94,281.07	103,367.34
<b>Total Expenditure</b>		<b>(855,748.45)</b>	<b>(612,586.98)</b>
<b>Excess/(Shortfall) of Revenue over Expenditure</b>		<b>(79,263.14)</b>	<b>68,117.31</b>
Funds available for future use at the beginning of the year		432,179.43	364,062.12
Excess/(Shortfall) of Revenue over Expenditure		(79,263.14)	68,117.31
<b>Funds available for future use at the end of the year</b>		<b>352,916.29</b>	<b>432,179.43</b>

**Australian Relief and Mercy Services Limited**  
**ABN 84 008 643 258**  
**Statement of Financial Position as at 30 April 2013**

	Note	2013 \$	2012 \$
<b>Current Assets</b>			
Cash and cash equivalents	3	310,005.25	399,449.62
Other financial assets		24,211.25	17,088.84
<b>Total Current Assets</b>		<b><u>334,216.50</u></b>	<b><u>416,538.46</u></b>
<b>Non-Current Assets</b>			
Property, plant and equipment	4	25,847.24	27,095.66
<b>Total Non-Current Assets</b>		<b><u>25,847.24</u></b>	<b><u>27,095.66</u></b>
<b>Total Assets</b>		<b><u>360,063.74</u></b>	<b><u>443,634.12</u></b>
<b>Current Liabilities</b>			
Trade and other payables	5	5,080.18	10,935.96
Current tax liabilities - GST		2,067.27	518.73
<b>Total Current Liabilities</b>		<b><u>7,147.45</u></b>	<b><u>11,454.69</u></b>
<b>Total Liabilities</b>		<b><u>7,147.45</u></b>	<b><u>11,454.69</u></b>
<b>Net Assets</b>		<b><u>352,916.29</u></b>	<b><u>432,179.43</u></b>
<b>Equity</b>			
Retained Earnings		352,916.29	432,179.43
<b>Total Equity</b>		<b><u>352,916.29</u></b>	<b><u>432,179.43</u></b>

**Australian Relief and Mercy Services Limited**  
**ABN 84 008 643 258**

**Table of Cash Movements for Designated Purposes For  
the year ended 30 April 2013**

	Cash available at the beginning of the year \$	Cash raised during the year \$	Cash disbursed during the year \$	Cash available at the end of the year \$
Designated Purpose A – Papua New Guinea	13,017.44	0.00	0.00	13,017.44
Designated Purpose B – Thailand, Burma	0.00	154,246.66	154,246.66	0.00
Designated Purpose C – HOOH	0.00	131,457.00	131,457.00	0.00
Total for All Other Purposes	386,432.18	780,485.31	869,929.68	296,987.81
<b>TOTAL</b>	<b>399,449.62</b>	<b>1,066,188.97</b>	<b>1,155,633.34</b>	<b>310,005.25</b>

**A full copy of the Australian Mercy audit of accounts for this financial year  
is available from our National Office upon written request.**

**Australian Mercy  
PO Box 132  
Port Kembla NSW 2505  
info@arms.org.au**

**Australian Relief and Mercy Services Limited**  
**ABN 84 008 643 258**  
**Statement of Changes in Equity**  
**For the year ended 30 April 2013**

	Retained Earnings \$	Reserves \$	Total \$
<b>Balance at 1 MAY 2012</b>	432,179.43	0.00	432,179.43
Excess/(Shortfall) of Revenue over Expenditure	(79,263)	0.00	(79,263)
Amount transferred (to) from reserves	0.00	0.00	0.00
<b>Balance at 30 APRIL 2013</b>	<b>352,916.29</b>	-	<b>352,916.29</b>

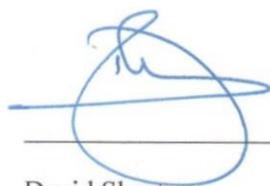
**Australian Relief and Mercy Services Limited**  
**ABN 84 008 643 258**

**Directors' Declaration**

The directors of the company declare that:

- I. The financial statements and notes are in accordance with the Corporations Act 2001:
  - (a) comply with Accounting Standards described in Note I to the financial statements and the Corporations Regulations; and
  - (b) give a true and fair view of the company's financial position as at 30 April 2013 and of its performance for the year ended on that date in accordance with the accounting policies described in Note I to the financial statements.
2. In the directors' opinion, there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



David Skeat  
Director

Matthew Colwell  
Director

<sup>1</sup>  
Dated: October 3, 2013

**Australian Relief and Mercy Services Limited**  
ABN 84 008 643 258  
Directors' Report

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**11. Auditors Independence Declaration**

A copy of the auditor's independence declaration as required under section 307C of the Corporations Act 2001 has been included.

Signed in accordance with a resolution of the Board of Directors:



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David Skeat  
Director



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Matthew/John Colwell  
Director

Dated: Oct 3, 2013

**Australian Relief and Mercy Services Limited**  
**ABN 84 008 643 258**  
**Independent Audit Report to the Members**

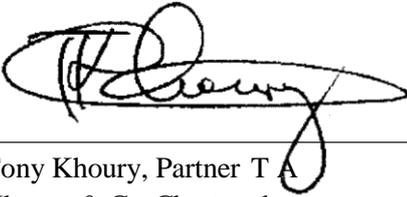
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**Audit opinion**

In our opinion, the financial statements of Australian Relief & Mercy Services Limited is in accordance with:

- (c) the Corporations Law, including:
- giving a true and fair view of the company's financial position as at 30 April 2013 and of their performance for the year ended on that date; and
  - complying with Australian Accounting Standards and the Corporations Regulations; and
- (d) other mandatory professional report requirements.

Signed on : October 4, 2013



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Tony Khoury, Partner T A  
Khoury & Co Chartered  
Accountants  
59 George Street, Burwood NSW 2134

**Australian Relief and Mercy Services Limited**  
**ABN 84 008 643 258**  
**Auditor's Independence Declaration**

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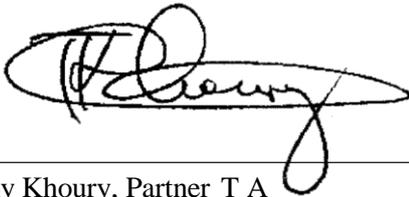
**AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 307C OF THE CORPORATIONS ACT 2001**

**TO THE DIRECTORS OF AUSTRALIAN RELIEF & MERCY SERVICES LIMITED**

We declare that, to the best of our knowledge and belief, during the year ended 30 April 2013 there have been:

- (a) no contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit has been breached.

Signed on : October 4, 2013



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Tony Khoury, Partner T A  
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# End of Reports